

Become a Regular Giver

- Our vision is that every person living with a life-limiting illness in the communities of Renfrewshire, Barrhead, Neilston and Uplawmoor should receive the specialist care and support they need, along with their families, for free.
- Regular monthly donations allow ACCORD to plan ahead, budget effectively and reduce administration costs, and fund the specialist team of health professionals required to provide the care our patients need.
- Making a regular monthly donation is one of the most powerful and effective ways you can support ACCORD in delivering this service – and help to make a difference every day.

Standing Order Mandate

Please remember to fill out your name and address overleaf

- This is a new donation
 This replaces a previous Standing Order
- I would like to donate a regular gift of: £20 £10 £5 other
- I would like this gift to be made every: month quarter year
- Please start my payments on the: 1st 15th of _____ (insert month/year)

To: The Manager	
Your Bank	
Address	
Name of Account Holder(s)	
Sort Code	Postcode
<input type="text"/>	<input type="text"/>
Account No.	
<input type="text"/>	<input type="text"/>
Signature	
Date	

Please credit the above amount to:
 ACCORD Hospice A/c No. 00177503 Sort Code 83-46-00
 Royal Bank of Scotland, Paisley Chief Office, 1 Moncrieff Street, PAISLEY PA3 2AW



Moving Forward at ACCORD

Brian Hunter
Clinical Services Manager

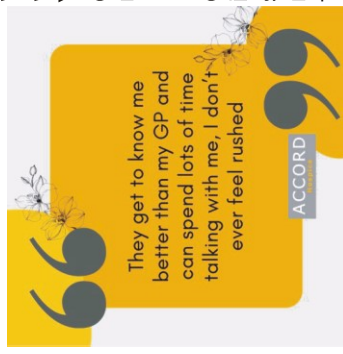


As the country reaches level '0' with regards to COVID restrictions, here at ACCORD we are also looking at how we can maintain safety as well as opening our doors wider to meet the needs of our patients, relatives and the general public who have supported our organisation .

The measures we have taken already have ensured the health and safety of our workforce, patients and relatives and have guaranteed the continuous provision of every ACCORD service throughout the pandemic. We are now pulling together the final details of the new services within our 'Community Hub'.

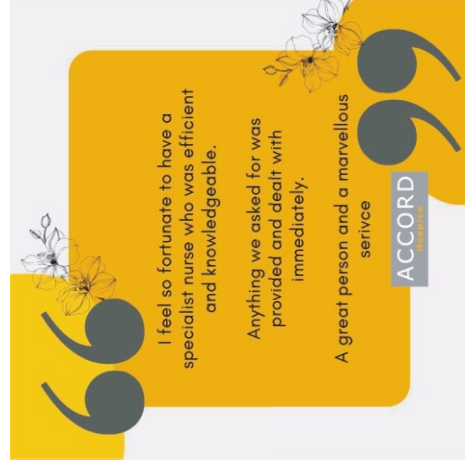
With the final few members of the team in place, we look forward to the launch of 'ACCORD@Home', 'Access@ACCORD' and 'Umatter@ACCORD' with our whole team keen to get started and to start making a difference.

During this time we have also been re-evaluating our volunteer strategy while ensuring everything is in place to allow our current volunteers to return safely. We hope this new strategy will help us to recruit more volunteers to help across all areas in the hospice as we recognise the vital role volunteers have within every service we provide.



The development of existing services and new ideas has only been possible due to the level of financial assistance received from a diverse range of supporters who recognise the importance of ACCORD services within our community.

At this point we must thank all our staff, volunteers and supporters for their patience, dedication, enthusiasm and drive to get us to this new place, where once again we can 'put life into days'.



ACCORD Hospice

Reply Slip

Please return all correspondence to: ACCORD Hospice, 7 Morton Avenue, Paisley PA2 7BW

Your Contact Details

Name

Address

Post Code

Payments & Donations

Donation to ACCORD Please tick if an acknowledgement required Is required

Light up a Life

Christmas Cards

Ladies Lunch

Carol Service

Carol Service and Lunch

Burns Supper

giftaid it

I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax, than the amount of Gift Aid claimed on all my donations in that tax year it is my responsibility to pay any difference.

£
£
£
£
£
£
£

@ £35 per ticket
@ £5 per ticket
@ £25 per ticket
@ £35 per ticket

TOTAL

£

Method of Payment

I enclose a CHEQUE/POSTAL ORDER payable to ACCORD Hospice for
Please debit my Credit/Debit Card for

£
£

Card No

Maestro

Valid From

Issue Number

Expiry Date

(If the 3 digit security code is not completed we will contact you by telephone) Please note that all credit/debit card information will be destroyed after processing

Thank you!

For more information on any of our upcoming events, please visit www.accordhospice.org.uk

Upcoming events

Annual Art Exhibition Thursday 23rd September - Wednesday 29th September
Open 10am - 8pm weekdays
12pm—4pm weekends. Free Entry.

Bungee Jump Saturday 16th October 2021—Riverside Museum
160ft Bungee Jump
£20 Registration, £100 Minimum Sponsorship

Ladies Lunch Sunday 31st October 2021
Hosted By 7 for 7.30pm—Tickets £35 per person
Michelle McManus Includes bubble arrival drink & 3 course Meal

Firewalk Saturday 6th November 2021
ACCORD Hospice Grounds
£20 Registration, £100 Minimum Sponsorship

Christmas Fayre Saturday 4th December 2021
Lagoon Leisure Centre
Open 10am—4pm. ALL WELCOME.

Light up a Life Sunday 5th December 2021
6.45pm Procession, Mary Russell School,
7pm Service at the Hospice

Carol Service & Lunch Thursday 16th December 2021
11am Service, Paisley Abbey, £5 Entry
Lunch, St Mirrin Cathedral, £25 includes service and lunch

Burns Supper Friday 14th January 2022
The Glynhill Hotel
Tickets £35, includes traditional 3 Course Supper

PLEASE NOTE ALL EVENTS WILL GO AHEAD SUBJECT TO GOVERNMENT GUIDELINES

To view our calendar of events please visit our website

www.accordhospice.org.uk/events

Community Hub Project

It is a very exciting time to be part of ACCORD's new developments. We have now established our Community Hub and within this area have created a new service – 'ACCORD@Home'.

The overall aim of this service is to support our community colleagues to ensure that the ever-changing care needs of people with a life-limiting illness are met by the right people at the right time.

The service provision will be determined by a holistic 'person-centred' assessment and delivered by a dedicated team under the supervision and umbrella of the ACCORD Community Hub.

Our vision for this service is to provide the added support to allow patients with a life-limiting illness to live and die in their preferred place of care as well as ensuring they receive the palliative care they deserve. The initial pilot of this service will look at supporting patients who are already known to ACCORD Hospice services.

The three areas this new service will focus on will be:

- ◆ **Discharge support** – trying to meet that timely request from patients to go home for care or to spend their final days at home.
- ◆ **Crisis support** – providing that extra help when a crisis occurs (symptom issues, increased care needs, etc) to support the patient and family to remain at home rather than create an unnecessary admission to hospital.
- ◆ **End of Life support** – adding support to ensure the patient can achieve their wish to spend the end of their life at home.

Each referral will be addressed individually by our Hub team to ensure the most appropriate service is provided. At this point there will be an agreed timeframe of support by the ACCORD@Home team, with such information disseminated to the patient, relatives and referrer.

This service will supplement the existing care arrangements / packages patients are receiving at home in order to provide a full holistic model with the positive outcome of achieving the patient's preferred place of care and death.

Meet the Team Lead:

The team is led by a very experienced Team Lead who has worked in Palliative Care for nearly 20 years. **Alison Clark** will be supported by a Staff Nurse, Occupational Therapists and 6 Healthcare Assistants, all of whom have undertaken a significant induction programme.



Fundraising

The past year has been one of the hardest we've ever faced – as a Hospice, as a community and also as individuals. The COVID pandemic has affected all of our lives in so many ways yet, throughout all of these challenges, you, as a supporter, have continued to be there for ACCORD.

Thanks to **YOU**, services from staff at the Hospice have made a difference to the lives of many people in our local community.



Staff at the Coach House in Bridge of Weir recently took on a 1000 mile cycle challenge. The challenge was arranged by Francis Carr whose mum was recently cared for in the Inpatient Unit. The support from friends, family and customers was amazing and the staff managed to raise an amazing **£1,443** for ACCORD. Amazing! Well done and thanks to all who made this happen.

As the country moves towards a new sense of normality, the hospice will be gearing up to host and support you with fundraising in a more familiar way – **in person!**

The following comment which we have received shows what a difference we can make:

"I cannot believe my Dad managed to be outside today with the use of a wheelchair. It is amazing what ACCORD can do - it makes such a difference. Now I understand why people do crazy things like Bungee jumps to raise funds to allow the Hospice to provide these great services."

We will showcase some classic ACCORD events and some new adventures too. We would love to hear from you if you have any brilliant ideas which you would like us to consider.

From running to walking over fire or just enjoying a day out with your favourite group of ladies, we have a range of exciting events to suit all. Browse our events section at the back of the ACCORDian and sign up to support your local hospice.

- **The Firewalk**
- **The Kiltwalk**
- **Ladies Lunch**
- **Christmas Fayre**

If you are interested in holding your own event / challenge, the fundraising team are here to help.

You can contact the team on 0141 581 2000 or email fundraising@accord.org.uk

Nora's Story

In 2003 Nora left one the most senior managerial positions in a large local authority to return to her roots in Scotland with her husband Chris to obtain a better work life balance.

This provided Nora with the time and opportunity to rediscover Scotland, sail the West Coast and Ireland, join several local social clubs, and enjoy family and the growing grandchildren.

However, early in 2012, Nora started to have balance and coordination difficulties and this was accompanied with extreme nausea. By 2013 Nora was using a wheelchair and Spino Cerebella Ataxia was diagnosed. This is a de-generative genetic disorder with no known cure. It affects all of a person's motor functions.

Nora was referred to ACCORD and for over a year and attended the Day Therapy Unit every week. This provided Nora with a welcome distraction from the day to day impact of her illness. The Unit organised competitions, group and individual activities, and facilitated physical support including reflexology, massage and relaxation therapies.

In 2015 Nora became bedridden as her illness progressed. Nevertheless, contact with ACCORD did not stop. They continued to provide counselling support and advice and regularly liaised with Nora's GP. Things changed with the advent of COVID and the attendant restrictions and of course the emergence of Zoom. ACCORD now provides Counselling support and relaxation therapy for Nora via Zoom and the telephone. It has introduced a weekly Zoom meeting for patients, volunteers and staff. At this meeting the participants engage in a variety of joint activities, some of which Nora can only observe, but in others she is a keen participant, particularly the quizzes!

Nora also benefitted from the expertise, care and guidance of our broader team including the IPU team.

In essence ACCORD has been, and continues to be, an important lifeline to both Nora and her husband Chris for which they are both very grateful.



If you would like to become a volunteer, please get in touch!
volunteering@accord.org.uk 0141 581 2000

Lottery - Why not try your luck?

For many years now, the ACCORD Lottery has been a valuable source of income for the hospice. In the last financial year, almost £284,000 of income was generated in this way. However, due to the pandemic, we lost a significant number of players in that period, down by approximately 800. In the months prior to that, we had reached a milestone of 6,000 people playing the lottery which we had hoped to build on. **We now need your help to try to get us back up to the pre-pandemic player numbers.**

We appreciate that the idea of a lottery is not something that everybody would support. However, if you feel able to give it a try, you can join via our website or contact us on 0141 581 2020 for further details. It costs just £1 per week for an entry and each week you have a chance to win a top prize of £500 or one of 40 second prizes of £5. There is also a roll-over jackpot which increases by £100 per week up to a maximum of £5,000. Payments can be made via direct debit or standing order (our preferred way) or by cheque or cash.

We have had the great pleasure over the years of ringing the doorbells of a number of people in Paisley and the surrounding areas and presenting these players with a significant cheque, and in many cases a cheque for the full £5,000!

Have a look at our website lottery page www.accordhospice.org.uk/lottery for more details and for our compliance and regulatory statements relating to the lottery.

Our target is 6,000 players by the end of March 2022 – you can become that statistic! We will offer a £50 gift voucher to the person who makes us reach this total so why not give it a try? You need to be in it to win it.....

Volunteer Update

Margaret Young has recently joined the team to take the lead on the development of a refreshed Volunteering Strategy within ACCORD. Margaret brings knowledge of her involvement with volunteers that has spanned a 25 year career in the sectors of Higher Education, Social Work and Health.

Over the next 12 months, Margaret will work closely with the Chief Executive, the Senior Management team and volunteer co-ordinator Jennie Durward providing advice and support to ensure the volunteering programme at ACCORD continues to evolve and is aligned to the organisation's plans for new service development in the future.

Margaret said "I'm delighted to be part of the team at ACCORD. I've received such a warm welcome from my new colleagues and I'm really impressed by the energy and commitment of the team to deliver a wide range of quality services to our patients and families.

As the organisation approaches its 40th year in 2022 it's important to recognise the significant contribution that volunteers have made over the past four decades and to use this as an opportunity to build on the great foundations that already exist by exploring new opportunities in the future for a wide range of volunteers across Renfrewshire and East Renfrewshire."

If you can't see what you're looking for? Why not hold your own fundraising event in aid of ACCORD – here's a few things you could think about!

The £100 Challenge

Now more than ever ACCORD Hospice needs your Help. Can you create your own challenge and raise £100 for ACCORD? Here are some ideas below:

 <p>DOG WALKING Walk your family / friends dogs and charge a fee.</p>	 <p>WAX / SHAVE / CUT Wax / shave / cut any unwanted hair and get sponsorship for it.</p>	 <p>FACEPAINTING Hold a facepainting day and charge your friends / family to get their face painted</p>
 <p>ODD JOBS Offer your services for a fee. You could iron, do some gardening, or clean windows. Go round your family, friends and neighbours.</p>	 <p>PLANT SALE Do you have some potted plants / flowers that you can sell?</p>	 <p>NON UNIFORM / DRESS DOWN DAYS So simple but can raise lots of money. Ask your boss / school for a day and charge £1 per person</p>
 <p>TUCK SHOP Buy some big bags of sweets, put them in to smaller bags and sell them to family / friends / neighbours</p>		

The Fundraising team are here to help! Tell us your idea by calling 0141 581 2000 or email fundraising@accord.org.uk

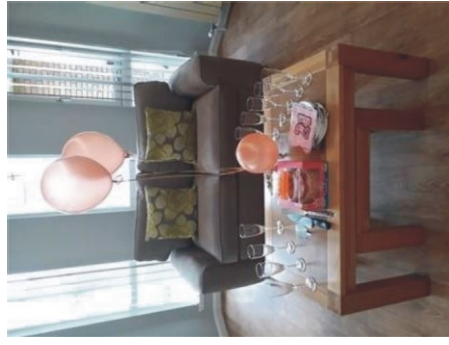
Hannah's Story

In the middle of April this year we admitted Alison (Hannah's mum) into our Inpatient unit. Alison had been diagnosed with breast cancer in October 2016 which she bravely fought with chemotherapy and radiotherapy. While wearing her 'Wonder Woman' tiara she was given the great news that she had overcome her cancer and was in remission. Unfortunately she then had a recurrence in March 2020.

Husband Gordon took early retirement and was to remain a rock at Alison's side, together with children Andrew and Hannah. Alison loved having her family around every day. From that point onwards, the family continued to live life to the fullest making the most of their time together, including overnight stays in their favourite hotel in Prestwick.

Alison was always keen to put her family first. Two exciting things happened in December 2020—firstly, a new member of the family was introduced in the form of a lovely puppy called "Maisie" who quickly became the love of everyone's lives. Secondly, there was the renewal of Alison and Gordon's wedding vows on Hogmanay that year.

Throughout this journey, Alison's family did an amazing job of supporting Alison to stay at home. However, in April 2021, changes in Alison's wellbeing made it impractical and she came into ACCORD'S Inpatient Unit. Not only were Alison's needs met, but those of her family were too, as they participated in relaxation and became regulars in ACCORD's community Zoom calls.



We were all amazed by how courageous Alison was and she told us that her next goal was for her daughter Hannah to have the best 21st birthday ever. Alison and her family talked about this to the team at ACCORD with ideas, plans and wishes being bounced around.

As time passed by and Alison's condition changed we started to discuss the option of having an early birthday party so Alison could still be very much involved. Alison, Gordon and Andrew started hatching a plan to get Hannah a surprise present of a wee red Mini and on the 10th May it was decided that we would go ahead with this surprise party.



Once again, Keystores on Lochfield Road in Paisley have come up trumps in their fundraising efforts. They recently held a raffle and raised an amazing £374 for ACCORD.

Thank you to all staff and customers for their kindness and generosity.



Local artist and long term supporter of ACCORD raised an amazing £4,055 by selling his paintings. Not only that, he donated a further 22 of his works to the Hospice to use and sell! Thank you Falconer, you have been so incredibly generous!



Pupils of Paisley Grammar recently gave their time to come into our Glasgow Road store and volunteer. They were put to work tidying things and selling items and made themselves extremely useful—a great success!

Thank you to all who volunteered!



Staff and pupils from Todholm Primary School held a collection in memory of their Senior Clerical officer, Jan Keddie. This was match funded by Renfrewshire Council bringing the total to a staggering £1,130.

Thank you to the community for coming together to support the children and the Hospice.

If you would like to organise your own event to raise money for the Hospice, the Fundraising Team are here to help - just email or give us a call.
fundraising@accord.org.uk 0141 581 2000

Thank you!

A huge thank you to everyone for supporting the Hospice during lockdown - the generosity and creativity of so many of you has made a huge difference to patients and staff!



Maya and pupils from St John Bosco Primary donated this lovely planter to the Hospice.



Alastair Burke, a member of the Carlton YMCA, ran the Deep RiverRock Belfast Marathon.

'There has been a strong link between Carlton YMCA & ACCORD Hospice over the last 20+ years and the club would love that to continue by supporting you any way we can'

Alastair raised an amazing £500 for our patients and their families. Well done Alastair and thank you!



Linda Stark ran the virtual Edinburgh Marathon for ACCORD raising a staggering £2,000 for ACCORD.

Well done and thank you Linda, you are a superstar!



Arran Ross took on his own personal challenge to do a 413 mile Cycle in 30 Days. ACCORD cared for both of his grans and his aunt and is a charity close to his heart.

Arran raised an amazing £230 for the Hospice. Well done Arran and Thank you!

In true ACCORD fashion, we rose to the challenge. With the ideas coming from the Inpatient Unit staff and the practical application coming from our very talented 'Umatter' team, we created a beautiful party room with balloons and fairy lights. This was to be complemented with an afternoon tea, Victorian style, including Alison's favourite - strawberry tarts.

Alison, Gordon and Andrew were fully involved along the way, providing the most beautiful poster of Hannah made by a family friend which finished off the room decoration. Invitations were created and delivered to a small group of close family members who could attend.

On the day of the party, Alison had a lovely relaxing long lie (with her pink eye-mask on) and listening to her favourite ABBA music, followed by a lovely leg massage with her cocoa body lotion. She put on her lovely new top (chosen by Gordon) and, with a couple of squirts of 'Emporio Armani' perfume, she was ready for the party. Gordon's role was to hide the car in the bottom carpark, complete with balloons and posters, while everyone remained on tenterhooks hoping that the party would remain a surprise.

We then awaited Hannah's arrival. Andrew managed to get the unsuspecting Hannah to the hospice with Maisie and she entered the party room via the glitter curtain to the lovely sounds of 'Happy Birthday to You' playing in the background. The family had an amazing time and Hannah thought the party was the only surprise but, when Alison presented her with a little red mini toy car, the realisation then dawned on her face. Gordon had brought the car up to the front door of the hospice and, with the aid of the IPU staff, Alison was able to be taken out on her comfy chair to be part of the final surprise. As you have read, she had become involved in every part of this special celebration for her daughter. The family then all toasted Hannah with the ACCORD waiter aka our own Clinical Services Manager Brian before returning to the party room to complete their celebrations.



Alison, Gordon, Andrew and Hannah were all overwhelmed at what had been achieved in such a short space of time and how every effort was made to ensure Alison participated in every stage of the celebrations. Their parting words that day were 'thank you for making this all possible'.



Evolving Day Services

The majority of the community services at ACCORD will no longer function in a traditional manner, with the Day Therapy Unit being one of these services which is evolving. Throughout the pandemic we've had to adapt and change our practices to continue to meet the needs and wishes of our patients.

To ensure we continued to support patients in the best possible ways, we started utilising the likes of Zoom, Facetime and Whatsapp to meet individual needs as well as using the phone and this created a lifeline for many people.

In particular, we started a Zoom connection supporting isolation and anxiety and providing peer support for improving health and well-being. With positive feedback from patients, we now intend to introduce a Zoom connection once a day, Monday to Friday, with a programme that provides a variety of educational and social interactions.



Winnie and Roy receive a visit from Mairi Ann in the Inpatient Unit



Umatter@ACCORD is another new venture being introduced within the hospice and our community setting. We plan to take elements of our daily therapies into these environments, where patients are often isolated for various reasons, in order to provide a meaningful and purposeful activity. Such activities will be patient-centred, allowing the individual to meet his or her personal goals.

The one thing COVID has highlighted to everyone is that social isolation and loneliness is very real. ACCORD has recognised that such issues can't be forgotten as we emerge from the pandemic, so our plan is to bring a small group of patients back into the building for a couple of hours of fun, interaction and friendship.

Things won't be the same but ACCORD is going to use this opportunity to evolve, improve and develop every service in order to meet the continuing needs of our patients, families and community.

Rainbows of Remembering

Our annual Service of Remembering will be held on Sunday 4th October at 3pm. Once again, due to COVID we have taken the decision to hold it online.

This year we have chosen 'Rainbows of Remembering' as our theme. This reflects the many aspects of those

we have loved. This shared time of remembering is so special, but having this special time which can be shared with others allows each of us to acknowledge the love shared and how it continues.

We will send out a small rainbow on which we invite you to write your special person's name and/or a small message. Once this is returned to us, we will use them to form a large rainbow which will be displayed in the hospice.

There is something very symbolic about rainbows because they appear after the rain reflected by the sun. **In remembering we can sometimes find it hard to see life in colour after someone dies but, like the rainbow, life needs to form and find the colour of holding the love shared and remembering.**

If you would like more information about the service please contact us on or email sor@accord.org.uk.

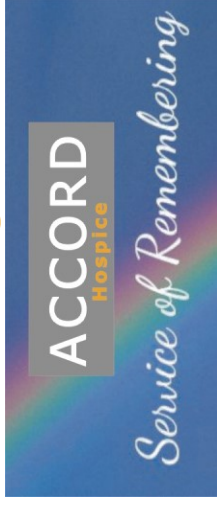
Shops Update

Our shops re-opened as we had hoped on 26 April. It was great to see our staff and volunteers back and raring to go and getting back into the old routine again! Customers also flocked back to the shops in increased numbers and we are delighted to have our retail operations back up and running and generating valuable income for the Hospice.

Since re-opening our drivers have also been kept busy with a very high number of customer collections and house clearances over the last few months. We were delighted to turn our Glasgow Road store over to the pupils of Paisley Grammar School for 3 days in June as part of their community support initiatives that week. The pupils (with teacher support) coped admirably and generated almost £3,000 of income over these 3 days – a great total!

You might have noticed a new clothing bank at Glasgow Road in recent weeks. This will allow people to donate clothing and similar items to us outwith our normal donating periods.

As the restrictions are gradually eased and things move closer to normality, we look forward to welcoming more, and new, customers into all of our shops. Have a look on our website or Facebook page for your nearest shop and why not pop in and see what we have for sale? We also put some items on eBay to attract a wider audience – if you enjoy bidding online for items, check out our items for sale at: <https://www.ebay.co.uk/usr/accordshops>.



Our shops all have their own sections which tells you all about them, the opening times, phone numbers and what they sell at those particular shops.

Our Glasgow Road Superstore

0141 887 4786

Our biggest shop is situated on Glasgow Road across from Paisley Grammar School - showcasing some of the best we have to offer. This is currently the only location able to take donations due to COVID restrictions.

Monday	9AM - 4PM	37 Glasgow Road
Tuesday	9AM - 4PM	Paisley
Wednesday	9AM - 4PM	Scotland
Thursday	9AM - 4PM	PAI 3PA
Friday	9AM - 4PM	
Saturday	9AM - 4PM	
Sunday	Closed	

Categories: Clothing, Appliances, Furniture, Books, Music, Vintage, Children's Items

Tours of the Hospice are so important to patients and their families before deciding to come to the Hospice, or to potential supporters who would like to see the facilities that they are helping to provide so we have added this capability.

The Inpatient Unit Virtual tour

Inpatient Unit Reception
Our Inpatient Unit and Reception area is bright, warm, friendly and calm with our hope that you will see the whole area as your home for the length of time you spend with us.

Frequently asked questions

Below you will find some frequently asked questions about Complementary Therapies

- How many sessions will I get?
- What if I can't make my appointment?
- What therapies can I have?
- Will I have to get undressed?
- Will I still be able to have complementary therapies if I am receiving chemotherapy or radiotherapy?

Each service at the Hospice now has a **Frequently Asked Questions** section which provides answers to some of the more commonly asked questions about them..

There are many more features to be created and we hope that the new website will help the Hospice to support patients and their families, volunteers, supporters and staff in the coming months and years. We look forward to receiving any feedback about the website, positive or negative!

ACCORD Membership

Have you ever thought about becoming a member of ACCORD? Are you interested in having some input as to how ACCORD can best serve the community in the future? If so, read on...

Why should I become a member?

Membership is open to any individual with an interest in supporting the objects of the Hospice. We wish to promote inclusion and wider community involvement and therefore encourage individuals from all parts of the community to take an interest in membership.

How do I become a member?

ACCORD Members are recruited through a process of self-selection. Individuals may put themselves forward for membership by either writing to the Company Secretary or completing the form found on the new Hospice website (when completed). Applications will be considered internally after which the Company Secretary will write confirming acceptance of Membership. A list of new members will be submitted to the Board of Directors at each Board Meeting.

What next?

As a member you will:

- carry a maximum financial liability of £1.05 in the unlikely event of the Hospice winding up its affairs.
- be invited to attend the Annual General Meeting to approve the Annual Report and Accounts, appoint or confirm the appointment of Directors, appoint the Auditors and, if requested, consider changes to the constitution and other special resolutions.
- be expected to keep up to date with the work of the Hospice through receipt of newsletters and occasional other mailings.
- be encouraged to lend support to the Hospice in furtherance of its charitable aims, expand its network, promote its reputation and represent it positively at every relevant opportunity.

You will also be invited to:

- attend occasional receptions at the Hospice or elsewhere to be updated on events and developments at the Hospice.
- attend or participate in fundraising events.
- attend commemorative or other such events.



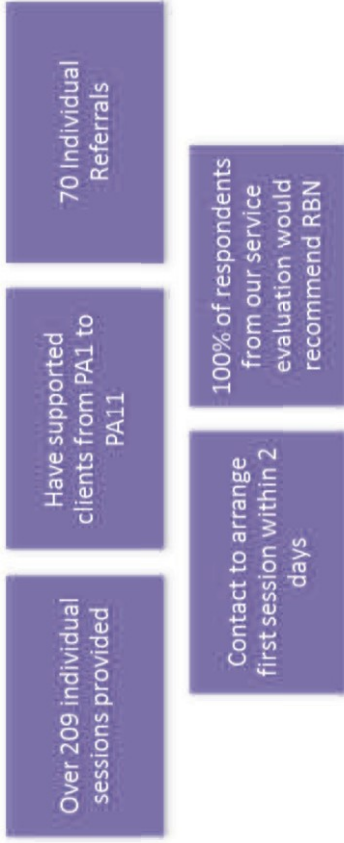
We want to make sure we've got full representation within the community we are privileged to serve. Why not give it a try? Your hospice NEEDS you!

Renfrewshire Bereavement Network

The Renfrewshire Bereavement Network continues to grow and we are now seeing more people coming through who have been bereaved through Covid or whose grief has been affected by the Covid situation. The Network is also hearing of the many challenges that people have faced due to the restrictions.

We are in the process of doing another publicity drive and, with the support of our volunteers, we are updating the posters and leaflets that are out in the community. The Network also has a Facebook page which we promote and we hope to develop resources on this platform which will help to support grief. Please look up "Renfrewshire Bereavement Network" on Facebook and share.

What we have achieved so far is detailed below and we hope to continue to build upon this.



In addition to the above, we are continuing to progress with the following:

- ◆ We continue to explore opportunities to move and make support more accessible.
- ◆ We plan on starting more groups in the coming months. These groups have different focusses from specific bereavement groups to how to make a memory bear and cupcake making, poetry, crafts to name a few.

If you, or anyone you know in the Renfrewshire community, are experiencing loss or dealing with grief following the death of someone close, support can be accessed by calling our free helpline on 0800 038 6020. Support can also be accessed by going to www.renfbn.org.uk and downloading the "Self-Referral" Form on the right hand side of the page. Once completed this can be emailed to support@renfbn.org.uk.

If you know of anyone in the wider Renfrewshire community that would benefit from bereavement support please share our contact details:

Free Phone 0800 038 6020
 Email support@renfbn.org.uk
 Find us on Facebook and Instagram

Website Upgrading

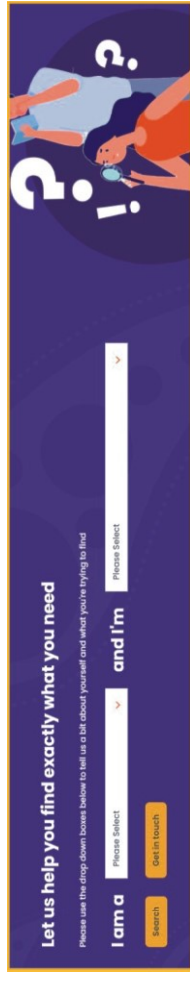
As we told you in our last ACCORDian, we have been on a journey with our new website – to create and develop a platform for the future where we can showcase everything the Hospice has to offer from services to fundraising events.

Making navigation easier for patients, families, volunteers and supporters will bring a whole new experience on the website – allowing everyone to find information more quickly and easily.

Here are a few snippets from the website – we can't wait for your feedback!



Our new homepage will be bolder, cleaner with various quick menus to make navigation around the site easier.



One of our new functions includes a Help Centre for anyone looking to find information about the Hospice – the function allows you to search if you are a patient or family member, supporter, volunteer or health care professional.

You will see cleaner design work which allows the Hospice to showcase what it means to the Hospice when you volunteer your time or support us financially.



www.accordhospice.org.uk